

# eRETURN SHIPMENT

This document is designed to help you book a DHL courier collection for your return shipment online.

1.

Go to <https://returns.dhl.co.uk/ereturns/> and select your Pickup country and then select “Go”

2.

Select “No – I don’t need a shipping label”

Select “I have a DHL Waybill Number”

Enter your **DHL Waybill Number**

*Optional:* Entering your phone number as shown on the DHL Waybill will pre populate your collection address

3. Confirm or specify your collection address then press “Next”

4. Enter the weight and dimensions.  
You can estimate if you are unsure

5. Use the yellow sliders to choose a time window and then select “Schedule Pickup”

6. You have successfully arranged your eReturn courier collection